

**Important Notice for all Critical Path Email Users:**

We are upgrading our email system!

This is very exciting for many reasons:

- 1) Critical Path will run faster
- 2) Critical Path will have more space on its server for emailing.
- 3) Critical Path will be located in a secure facility, with backup Internet and electrical power, and professionals monitoring it 24/7!
- 4)

Beginning this **THURSDAY, SEPTEMBER 27th**, we will begin moving all email accounts to the new servers. With over 10,000 Critical Path users, this process may take up to 24 hours.

What does this mean for you?

During the 27th, there may be a small window period in the morning of the 27th where some email that is sent or received is delayed as a result of the move.

In addition it is possible that some older emails in your inbox or folders may not appear right away.

Otherwise, you should not notice any major changes. You should still be able to send and receive mail as you normally do. We will post all critical information on our website: [www.critpath.org/isp](http://www.critpath.org/isp)

***If you have any trouble logging into your email, please contact us immediately.***

In the near future we are excited to be able to offer you a new web-based email system that will be far better than the current version of IMP that you are using! We will continue to update you about the new email as we roll it out.

Sincerely,

The Critical Path Team

Critical Path Project Internet Services Help Desk Available by email: Monday-Friday 9-5 Available by telephone at 215-985-4851: Monday-Thursday 10-4