

Dear Critical Path Website Managers,

We would like to alert you to some new security policies that we are implementing at Critical Path. We believe that it is in everyone's best interest to adhere to these policies to prevent compromises to the Critical Path servers, which can result in blacklisting Critical Path emails at ISPs such as Verizon, AOL, etc..., as we have experienced this past week. We are currently taking security measures to reduce further risks to the Critical Path system. These measures are:

- 1) We will be restricting SSH access for the Thanksgiving holiday weekend. If you feel that you need to use SSH to access your website this weekend, please let us know immediately. We will un-restrict SSH after the weekend, but this leads us to the next point:
- 2) We recommend that you only use secure programs to access your website on the Critical Path servers. For security reasons, FTP access will be disabled in the future. We recommend that you move to Secure FTP programs as soon as possible. Filezilla is one such program you can use that allows for Secure FTP and is free. <http://filezilla-project.org/>. If you would like a list of SFTP programs, please contact us.
- 3) We will be asking you to change your passwords for your websites and make a separate password for any PHP or MySQL databases that you run on your website. We will begin calling you about this after the holiday on Monday, November 26.
- 4) Lastly, we ask that if you send email through Critical Path and you receive any bounce-back messages that you believe are due to a blocking of Critical Path email (and not to a misspelling), please alert us! If you let us know what is going on, we can investigate it.

These notices will be formally spelled out as new policies that we will post to our website [www.critpath.org](http://www.critpath.org) in the future. If you have any questions, please don't hesitate to contact us. If you notice any changes to your websites, please let us know as soon as possible. Thank you for your patience.

Sincerely,

The Critical Path Team  
[critpath@critpath.org](mailto:critpath@critpath.org)  
215-985-4851 x145